

To: 'sgrossman@tha-research.com'[sgrossman@tha-research.com]
From: Brian Broderick[broderick@bortz.com]
Sent: Wed 12/2/2009 9:04:35 AM (UTC-07:00)
Subject: RE: Problem with last interviews sent

Sandi,

Thanks for these -- I'll get right on it. Could you send the earlier e-mail you referenced about the 6 systems you were having problems with. I don't think I got it (or, more realistically, I got it but accidentally deleted it).

I had a nice Thanksgiving. Hope you did too.

Brian

Brian Broderick
Senior Vice President

Bortz Media & Sports Group, Inc.
4582 S. Ulster St.
Suite 1340
Denver, CO. 80237

(303) 893-9902 -- Main
(303) 563-0105 -- Direct
(303) 893-9913 -- Fax
-----Original Message-----

From: sgrossman@tha-research.com [mailto:sgrossman@tha-research.com]
Sent: Wednesday, December 02, 2009 8:59 AM
To: Brian Broderick
Subject: Problem with last interviews sent

Hi Brian:

Hope you are doing well and had a good Thanksgiving. I've attached a list of problems we're having with some of the interviews. I was wondering if you were able to get anywhere with the last e-mail I sent that had about 6 of them on them that we were having problems with?

Up to this point, we haven't had a lot that we couldn't find some way to get to the right person, but this last bunch we keep running into a wall with.

I'm hoping to get you a shipment of about another 35 interviews either today or tomorrow so that you will have them by the end of this week.

Verizon - Both are call centers we can't get anywhere with

Allendale, NJ 888-818-3467
Beaumont, CA 888-438-3467

AT&T
Columbus OH 216-861-2021 Both of these are retail stores. No info available.
Cleveland OH 216-861-2021

GTE Southwest - Keller Texas - 972-255-2934 - Retail info only

Indiana Bell (AT&T) - 427-633-5005 - Disconnected number

Pacific Bell (AT&T) California - Number is for consumer telephone services only
San Diego 415-778-1299 - Same # for all of them.

Los Angeles
Sacramento
San Francisco

Cequel Comm/Suddenlink - Charleston WV - 304-357=6707 - Fax Line

Let me know if you have any questions.

Sandi

> Sandi
> I look forward to getting a list of any problem contact numbers. And
> thanks
> for asking about my eye -- my vision is still pretty cloudy (lots of
> floaters) but I've not experienced any other detachments or tears so the
> Doctor tells me things are looking good.
>
> Have a great day,
>
> Brian
>
> _____
>
> Brian Broderick
> Senior Vice President
>
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> Denver, CO. 80237
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> -----Original Message-----
> From: sgrossman@tha-research.com [mailto:sgrossman@tha-research.com]
> Sent: Tuesday, November 03, 2009 12:27 AM
> To: Brian Broderick
> Subject: Re: more surveys coming your way
>
>>Hi Brian:
>
> We received your shipment. You should be receiving a shipment of 50
> completes today from us and another shipment of about 20-30 more on
> Thursday.
>
> Also, I'll be sending a list of ones we are having problems with later
> today.
>
> Let me know if you have any questions.
>
> By the way, how is your eye?
>
> Sandi
>
>
>
> Sandi,
>>
>>
>>
>> I'm over-nighting another 21 surveys to you bringing the total I've sent
>> to
>> you to 219. There are only a maximum number of 21 more surveys I could
>> still send to you -- 13 of which I'm still trying to track down contact
>> names/numbers for. and another 8 that I've yet to receive from the

>> Copyright
>> Office.
>>
>>
>>
>> I remember at one point that you said you were sending me some completes
>> -
>> but I've never received any shipments of surveys.
>>
>>
>>
>> Also, in years past you've asked me to follow up and try to find
>> alternate
>> contact numbers for some of the surveys. If you have any surveys that
>> need
>> some alternate phone numbers, please let me know.
>>
>>
>>
>> Hope all is well,
>>
>>
>>
>> Brian
>>
>>
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>> _____
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>>
>> Brian Broderick
>>
>> Senior Vice President
>>
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